

## Town Services Available vs. Suspended During COVID-19

The following Town Services are currently **AVAILABLE**:

Service/Program	Notes
Absentee Ballot Issuance	By Mail only.
Administrative Reviews	Conducted through Zoom only.
All Assessor Services	Email & Mail only
Assistance Programs (e.g. Food/Fuel Banks)	Contactless
Boat Launch	Open as of Memorial Day Weekend
Boat Storage	New storage available indoor only
Bids and RFPs	Electronically only
Board/Commission Meetings	Held Remotely (e.g. through Zoom)
Building/Health Inspections	Conducted as usual with proper PPE required for staff and residents/contractors.
Building Permits	Online only
Burning & Blasting Permits	By appointment only
Camp Discovery & Playgrounds	Open as of June 22. Limited spots available.
Car Seat Safety Inspections	<a href="#">By appointment only</a>
Certified Copies	Mail only
Clinical Consultations	Remote only – <a href="#">request apt. online</a>
Death and Burial Permits/Certificates	Mail only (and by funeral homes)
DMV Releases	Electronically with DMV
Dog Licenses	Online, U.S. mail, or in Tax Drop boxes at Town Hall. <a href="#">Learn more.</a>
Fingerprinting Services	By appointment only. <a href="#">Learn more here.</a>
Income Tax Information	Remotely
Inspections – Right of Way / Sewer	No change to standard processes.
Inspection/Soil testing - Failing septic systems	Only systems posing public health threat
Land Records/Recordings & Certified Copies	Mail only
Legal notice posting	Posted to town website per Governor
Lending Services (WTML)	Remote Only
Marriage Licenses	<a href="#">By Appointment Only</a> (outdoors)
Notary Registrations	Mail only – must include payment
Outreach Social Worker Services	Remotely only
Pistol Permit Processing	Walk ins welcome M-F, 8-4pm. Must be symptom -free w/mask.
Plans Submission	By email and physical copies drop off by appointment only
Parks & Pools	Addison and Grange Pools open as of July 1. <a href="#">Reservations required.</a> Dog Park, Addison Tennis Courts, and Boat Launch are all OPEN.
Prescription Drug Drop Box	In Police Lobby
Refuse Disposal Facilities (Transfer Station/BWF)	Open standard, pre-COVID-19 hours.
Refuse Permit Purchases	By Mail or in-person at Transfer Station/Bulky Waste Facility only.
Right of Way & Sewer Use Permits	Online only
Sporting Licenses	Online only
Tax payment acceptance	All payments accepted EXCEPT cash
Tennis Courts at Addison and GHS	Conditions apply. See town website.
Title and Public record search	At Academy Cafe. Masks required
Trade Name Filings	Mail only
Veteran's Discharges	By Mail only (deadline is Sept. 30)
Voter Registration	Online or by mail.

## Town Services Available vs. Suspended During COVID-19

The following Services are currently **SUSPENDED** until further notice.

*Updates will be posted to the town website as applicable.*

Service/Program	Department
Dial-A-Ride (some exceptions may be made)	Human Services
Events (in person) – e.g. concerts, passport events, recycling events (paper shred, HHW), senior events	All Departments - Parks & Recreation, Police, Refuse, etc.
Facilities that remain CLOSED <ul style="list-style-type: none"> <li>• Athletic Fields (basketball, soccer, etc.)</li> <li>• GHS Track and Tennis Courts – closed for repairs beginning June 29.</li> <li>• Playgrounds</li> </ul>	Parks & Recreation
Notary Services	CSC
Passport Processing	CSC
Programs (in-person)	Select in-person programs by various Town departments have been cancelled or modified due to the pandemic. Please visit the town website and find the web page specific to the program of interest for information, or contact the Department overseeing the program for additional information. When in-person programming is not possible, virtual programming continues to be offered by the WTML, Senior Services, Parks & Recreation, and Youth & Family Services Departments. Visit <a href="http://www.glastonbury-ct.gov/stayengaged">www.glastonbury-ct.gov/stayengaged</a> or follow the department Facebook pages for more information.
Senior Lunch Program	Senior (Human) Services
Soil testing - New Lots	Health