Town Facilities – Closures and Modified Schedules during COVID-19

*Updated August 28, 2020*

During the pandemic, Town staff are continuing to work in the office or remotely during normal operating hours.

The following Town facilities/sites remain **CLOSED** to the public until further notice:

- Town Hall
- **Academy Building** (Offices of Parks & Recreation, IT, Facilities, Probate)
- Fire Companies 1 - 4 - All emergency services continuing 24/7 and uninterrupted.
- **Grange Pool** – Closed for the season as of August 23.
- Riverfront Community Center
- Youth & Family Services Office

These Town Facilities are **OPEN**

*Please NOTE: The Town is NOT sanitizing surfaces at recreational facilities so please use at your own risk, practice social distancing, and wear masks when a 6 foot distance from non-household members cannot be maintained.*

- Academy – **Meeting Room C** – for Title and Public Record searching only during select walk-in hours.
  - Effective 8/31, the records workstations will be located in Meeting Room C in Academy rather than the Cafeteria. Please use the Parks & Recreation office entrance to access. [Click here to view rules/hours.](#)
- **Addison Pool** - Reservations & pre-payment required. Pool passes NOT available. Please note, starting Monday, 8/31, there will be limited time slots available. [View pool rules/reservation info.](#)
- Basketball Courts (All)
- Boat Launch at Riverfront Park
- **Bulky Waste Facility** - Mon – Sat, 7:00 AM – 3:00 PM - Face masks/coverings required on site at all times.
- **Cotton Hollow** – Open with new rules and regulations for resident safety. [Click here for more details.](#)
- Dog Park – Conditions apply. [Click here to view usage guidelines.](#)
- Eastbury Pond
- Food Bank - Please call (860) 652-7634 or visit [http://www.glastonbury-ct.gov/foodbank](http://www.glastonbury-ct.gov/foodbank) for more info.
- GHS Tennis Courts
- Parks/Open spaces - Please observe social distancing guidelines.
- Playgrounds (All)
- Police Department - All emergency services continuing 24/7. Appointments required for select services.
- **Tennis Courts at Addison**. Conditions apply. [Click here to view usage guidelines.](#)
- Transfer Station - Tues- Sat, 7AM to 3PM. Extended DST hours on Wednesdays: 7AM – 7PM – Face masks/coverings required on site at all times.
  - Welles-Turner Memorial Library – Open as of 8/3 with reduced schedule and limited services.

Contact Us and Resources

If you have any questions, please visit the [Contact Us page](#) for a quick list of common contacts or contact the Customer Service Center at (860) 652-7710 or [customerservicecenter@glastonbury-ct.gov](mailto:customerservicecenter@glastonbury-ct.gov).

To submit positive feedback or suggested areas of improvement, please submit the web form at [www.glastonbury-ct.gov/feedback](http://www.glastonbury-ct.gov/feedback) or contact Kathryn Paquette at [marketing@glastonbury-ct.gov](mailto:marketing@glastonbury-ct.gov). For more information on COVID-19 and Town Operations, please follow us on [Facebook](https://www.facebook.com/) or visit [www.glastonbury-ct.gov/covid19](http://www.glastonbury-ct.gov/covid19).